

**MORTGAGE ASSISTANCE APPLICATION**

**Need help? Call us. 800-552-3000** | Monday - Friday 8 a.m. - 7 p.m. CT | Saturday 9 a.m. - 1 p.m. CT

**A MIDLAND MORTGAGE LOAN NUMBER**

LOAN NUMBER

**HOW TO APPLY**

**■ OPTION A**

Scan QR Code



**■ OPTION B**

Sign in to  
**MyMidlandMortgage.com**  
to apply online

**■ OPTION C**

Fill out and send us this  
application. Call us at  
**800-552-3000** if you  
need help applying.

**PLEASE TELL US ABOUT YOUR CURRENT SITUATION**

Please tell us about your current situation (select one only):

- ☐ I am ready to resume making my full monthly mortgage payment, but I need help to bring my loan current after missed payments.
- ☐ I need to be reviewed for a plan that may lower my monthly mortgage payment.
- ☐ I am not ready to resume making my monthly mortgage payments because my hardship is not resolved.\*

What date did the hardship begin? .....

\* Not all applicants are eligible for temporary suspension of payments.

**Type of hardship (reason for falling behind)**

- |  |  |
|--|--|
| <input type="checkbox"/> COVID-19  | <input type="checkbox"/> Increase in expenses:<br>A hardship that has caused an increase in your expenses due to circumstances outside your control (e.g., uninsured losses, increased property taxes, HOA special assessment) |
| <input type="checkbox"/> Unemployment  | <input type="checkbox"/> Disaster (natural or man-made) affecting the property or borrower's place of employment   |
| <input type="checkbox"/> Reduction in income:<br>A hardship that has caused a decrease in your income due to circumstances outside your control (e.g., elimination of overtime, reduction in regular working hours, a reduction in base pay) | <input type="checkbox"/> Distant employment transfer or relocation   |

**TIPS AND REMINDERS**

- After you apply, we may call you if we have questions about the information you provided, or if we need additional documents from you.
- Please write your loan number on each page of every document sent to us.
- You can take photos of each separate page with your phone, then email or text them to [mac@midfirst.com](mailto:mac@midfirst.com).
- Once we have your complete application, we'll notify you of the results within 30 days.

## MORTGAGE ASSISTANCE APPLICATION

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### B BORROWER / CO-BORROWER INFORMATION

<b>BORROWER NAME</b>			<b>1. CO-BORROWER NAME (IF APPLICABLE)</b>		
LAST 4 DIGITS OF BORROWER'S SOCIAL SECURITY NUMBER			LAST 4 DIGITS OF CO-BORROWER'S SOCIAL SECURITY NUMBER		
PROPERTY ADDRESS			PROPERTY ADDRESS		
CITY	STATE	ZIP	CITY	STATE	ZIP
<b>2. CO-BORROWER NAME (IF APPLICABLE)</b>			<b>3. CO-BORROWER NAME (IF APPLICABLE)</b>		
LAST 4 DIGITS OF CO-BORROWER'S SOCIAL SECURITY NUMBER			LAST 4 DIGITS OF CO-BORROWER'S SOCIAL SECURITY NUMBER		
PROPERTY ADDRESS			PROPERTY ADDRESS		
CITY	STATE	ZIP	CITY	STATE	ZIP

### C OWNERSHIP INFORMATION

Marital status must be provided in order to determine if a person (other than the borrower or co-borrower) may have an ownership interest in the property. **This information is not used for determining mortgage assistance eligibility.** Please select the marital status that best reflects your situation. "Unmarried" includes those who are single, divorced or widowed.

**Borrower marital status:** . . . . . ☐ Married . . ☐ Unmarried

1. Co-Borrower marital status: . . . . . ☐ Married . . ☐ Unmarried . . ☐ Not applicable

2. Co-Borrower marital status: . . . . . ☐ Married . . ☐ Unmarried . . ☐ Not applicable

3. Co-Borrower marital status: . . . . . ☐ Married . . ☐ Unmarried . . ☐ Not applicable

If everyone who has an ownership interest in the property - whether as a titleholder or due to spousal rights in your state - is NOT able to sign the application, please send us a copy of relevant documentation:

☐ **Divorce:** Please send the divorce decree or a quitclaim deed.

☐ **Death of a borrower:** Please send the death certificate.

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### E MILITARY SERVICE INFORMATION

Is any borrower on active duty with the military (including the National Guard and Reserves), a dependent of a borrower on active duty, or the surviving spouse of a member of the military who was on active duty at the time of death? . . . . . ☐ Yes . . . . ☐ No

### F PROPERTY CONDITION

Does the property have any damage that could affect your ability to make regular mortgage payments? . . . . . ☐ Yes . . . . ☐ No

If yes, where is the damage located? . . . . . ☐ Interior . . ☐ Exterior

Do you plan to repair the property? . . . . . ☐ Yes . . . . ☐ No

Please describe the damages: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

### G PROPERTY INFORMATION

**I want to:**

- ☐ Keep the property
- ☐ Sell the property
- ☐ Transfer the property to my servicer
- ☐ Undecided

Is the property listed for sale? . . . . . ☐ Yes . . . . ☐ No

\_\_\_\_\_  
 REAL ESTATE AGENT'S NAME (IF APPLICABLE)

\_\_\_\_\_  
 REAL ESTATE AGENT'S PHONE NUMBER (IF APPLICABLE)

Is the property subject to any condominium or homeowner's association (HOA) fees? . . . . . ☐ Yes ☐ No

Are all property taxes currently paid as part of the monthly mortgage payment? . . . . . ☐ Yes ☐ No

Is the property located in a flood zone? . . . . . ☐ Yes ☐ No

Are all forms of property insurance currently paid as a part of the monthly mortgage payment? . . . . ☐ Yes ☐ No

The property is currently: . . . . ☐ My primary residence . . . . ☐ My second home . . . . ☐ An investment property

The property is occupied by: . . . . . ☐ Owners . . . . . ☐ Non-owners. . . . . ☐ No one (property is vacant)

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### H MIDLAND MORTGAGE LOAN NUMBER

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### I BORROWER CERTIFICATION AND AGREEMENT

1. I certify and acknowledge that all of the information in this Mortgage Assistance Application is truthful, and the hardship I identified contributed to my need for mortgage relief. Knowingly submitting false information may violate Federal and other applicable law.
2. I agree to provide my servicer with all required documents, including any additional supporting documentation as requested, and will respond in a timely manner to all servicer or authorized third party\* communications.
3. I acknowledge and agree that my servicer is not obligated to offer me assistance based solely on the representations in this document or other documentation submitted in connection with my request.
4. I consent to the servicer or authorized third party\* obtaining a current credit report for the borrower and co-borrower.
5. I consent to the disclosure by my servicer, authorized third party,\* or any investor/guarantor of my mortgage loan(s), of any personal information collected during the mortgage assistance process and of any information about any relief I receive, to any third party that deals with my first lien or subordinate lien (if applicable) mortgage loan(s), including Fannie Mae, Freddie Mac, or any investor, insurer, guarantor, or servicer of my mortgage loan(s) or any companies that provide support services to them, for purposes permitted by applicable law, including but not limited to providing mortgage assistance, verifying any data or information contained in this application, and performing audit and quality control reviews. Personal information may include, but is not limited to: (a) my name, address, telephone number, (b) my Social Security number, (c) my credit score, (d) my income, and (e) my payment history and information about my account balances and activity, and (f) my tax return and the information contained therein.
6. I agree that the terms of this borrower certification and agreement will apply to any modification trial period plan, repayment plan, or forbearance plan that I may be offered based on this application. If I receive an offer for a modification trial period plan or repayment plan, I agree that my first timely payment under the plan will serve as acceptance of the plan.
7. I consent to being contacted concerning this application for mortgage assistance at any telephone number, including mobile telephone number, or email address I have provided to the lender, servicer, or authorized third party.\* For New York borrowers: By providing your email address, you affirm that it is not an email address furnished or owned by your employer.

\*An authorized third party may include, but is not limited to, a housing counseling agency, Housing Finance Agency (HFA) or other similar entity that is assisting me in obtaining a foreclosure prevention alternative.

**SIGN  
HERE**

BORROWER SIGNATURE

DATE

**SIGN  
HERE**

1. CO-BORROWER SIGNATURE (IF APPLICABLE) DATE

**SIGN  
HERE**

2. CO-BORROWER SIGNATURE (IF APPLICABLE) DATE

**SIGN  
HERE**

3. CO-BORROWER SIGNATURE (IF APPLICABLE) DATE



### J HOW TO SEND US DOCUMENTS

**EMAIL OR TEXT:** [mac@midfirst.com](mailto:mac@midfirst.com)

**FAX:** 405-767-5815

**UPLOAD:** [MyMidlandMortgage.com/mortgage-assistance/submit-application-documents](https://MyMidlandMortgage.com/mortgage-assistance/submit-application-documents)

**MAIL:** Midland Mortgage, P.O. Box 268806, Oklahoma City, OK 73126-8806

We will contact you within 5 business days to acknowledge receipt and let you know if you need to send additional information or documents. We will use the information you provided to help us identify the assistance you may be eligible to receive.